



fuel torque.

forecourt and payment automation

SILVA CLOUD

NEXT LEVEL TECHNOLOGY

simply effective



# Fueltorque Retail Automation

The Fueltorque system utilises the power of the web to simplify fuel retailing, forecourt management and convenience store operations.

The web means the Fueltorque system is accessible from anywhere in the world where there is an internet connection.

The Fueltorque system is a feature rich, reliable, easy to use fuel retail solution.

Web based computing means 24/7 support.

Web based computing means the Fueltorque system is the most cost effective solution.

Keeping it simple ensures reliability





# System Overview

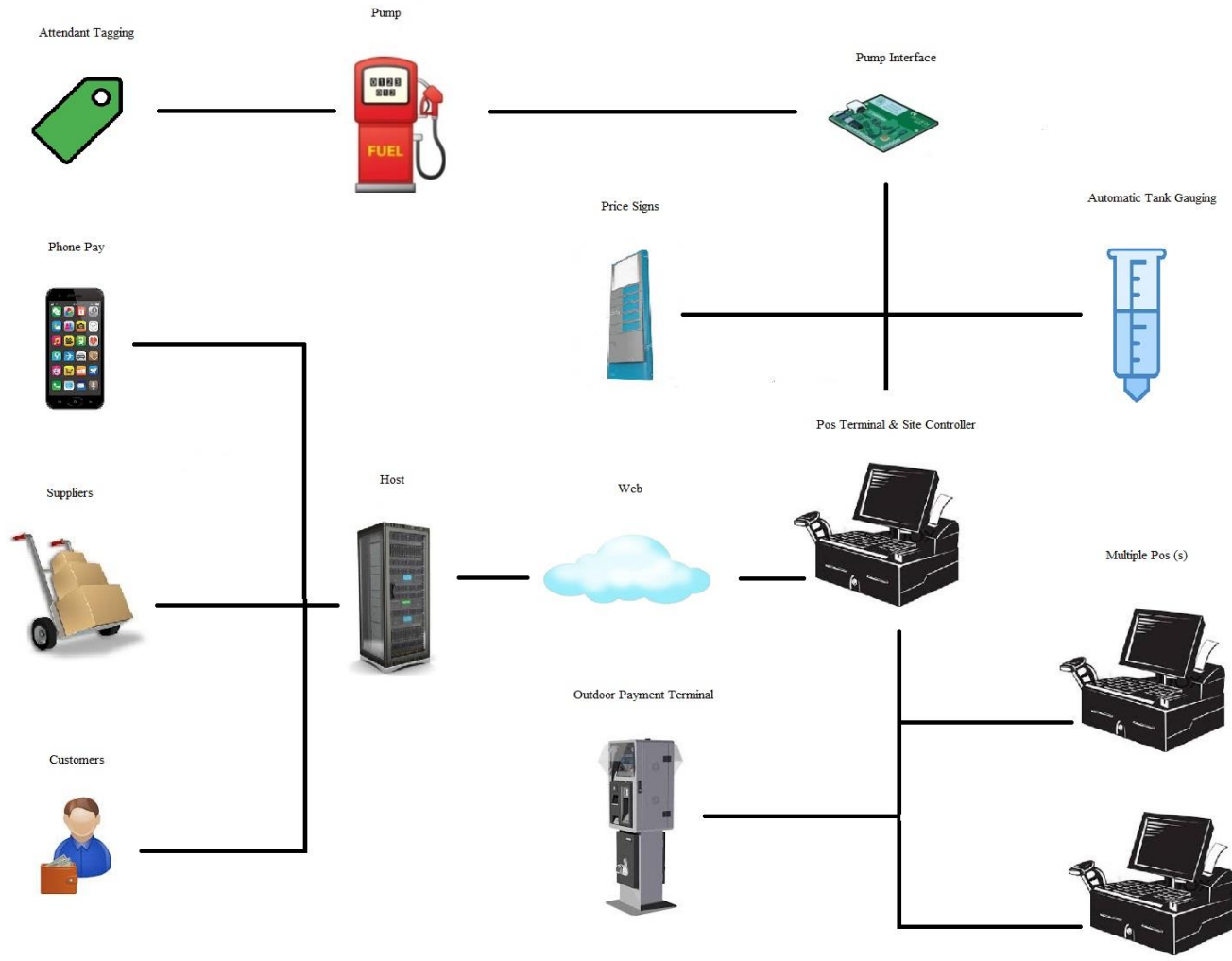
With intelligent pump control combined with site POS and extensive web-based configuration, management and reporting the Fueltorque system revolutionises petrol retailing over older systems

- The system uses a touchscreen POS.
  - Supports integrated EFTPOS
  - Uses standard commodity POS peripherals
- Forecourt Controller
  - Pumps
  - Attendant Tagging
- Fueltorque has a web-based host which;
  - Securely stores all transactions
  - Stock and staff information
  - Site configuration
  - Access this data from anywhere
  - Manage your site (or sites) from home or on the road.
  - Data back up





# Connectivity





# Host

You can access the Host anywhere in the world with an internet connection and a web browser.

From the Host you can;

- Review transactions
- Reprint past receipts
- Run reports
- Local debtor control
- Review Forecourt Sales
- Check tank volume
- Add and remove special's, coupon's and loyalty programs
- Add and remove products
- Change pricing – both wetstock and drystock
- Staff management
- POS capability via staff management
- Add or remove payment options e.g. EFT POS
- Add, remove or change pumps
- Add PLU's
- Receive stock





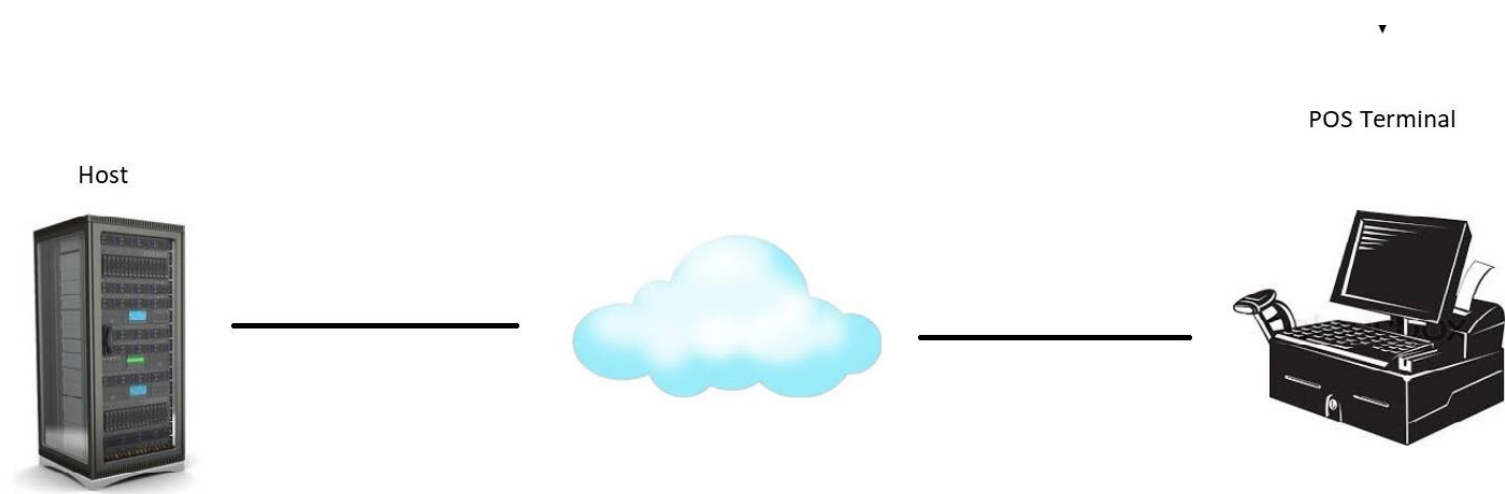
# Site Controller

The Site Controller facilitates the movement of data from the site to the Host.

It holds configuration data for the POS and it's peripherals

The Site Controller is installed onto the POS or PC connected to the POS onsite

If web connectivity is lost the Site Controller will run and the site can still operate





# POS

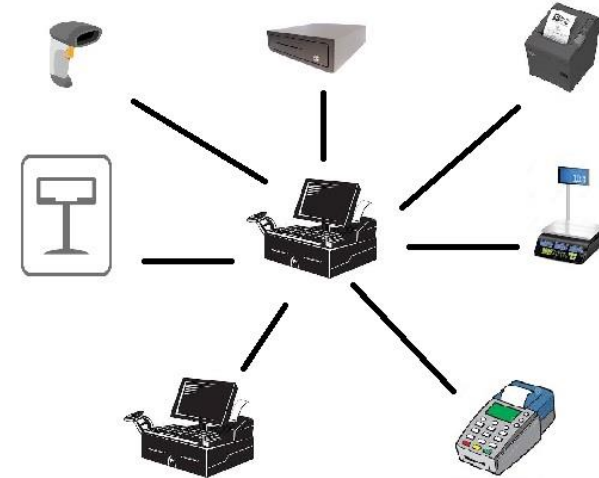
The Fueltorque system has been designed to work on any Window's 7 or Window's 10 based touch screen POS

It has been optimised to function on a 15" touchscreen POS

The Fueltorque system supports a wide variety of POS peripherals'

- Receipt printers
- Cashdrawers
- Barcode scanners
- EFT POS Terminal's
- Customer displays

The Fueltorque system also supports multiple POS sites.





# POS DISPLAY

The Fueltorque system POS display is functional, simple and easy to use

With Fueltorque's simplicity applied to the POS display it is uncluttered and clear to look at.

Currency, date and time set by locality

POS features set by cashier authority level

Easy...

The screenshot shows a remote session window titled "LogMeIn - Remote Session". The interface includes a top bar with five numbered buttons (1-5), where buttons 2, 3, 4, and 5 have red 'X' marks. A "Stop All" button is in the top right. The main display area shows a transaction list with the following data:

Description	Unit Price	Quantity	Price
Fuel Prepay - Unleaded 91 (Pump 1)	\$1.59/L	25.16L	\$40.00

Summary information at the bottom right:

- Surcharge: \$0.00
- Total: \$40.00
- Amount Due: \$40.00
- Change: \$0.00
- Rounding: \$0.00

The bottom control panel contains buttons for "Clear", "New Sale", "Print Receipt", "\$10", "\$20", "\$30", "\$40", "\$50", "Finalise", "Pinpad", "Host" (highlighted in green), "Edit Price", "Refund", "Search", "Open Drawer", and "More..."



# PUMPS

The Fueltorque system supports a range of pumps

The range of pumps supported;

- *PEC*
- *Compaq*
- *Fuelquip*
- *Gilbarco*
- *Hong Yang*
- *IFSF*
- *Sanki*
- *Dresser Wayne*
- *A G Walker*
- *IFSF*
- *Larsen & Toubro*
- *Tokheim*
- *Prowalco*



With Fueltorque's team of developers and programmers we are constantly adding new pump support.



# Outdoor Payment Terminal

The Fueltorque system supports unattended petrol sites using an Outdoor Payment Terminal (OPT)

Using local accounts loaded in the Host and RFID cards, your customers can fuel 24/7

Electronic receipts supported (No receipt printer required)

Local account credit limits can be applied to customers or individual cards

Great for truck stops and remote sites

Internet connection is required to run the OPT





# Management

The FuelTorque system has a vast range of management tools to help manage your business

## Reports

- Sales
- Forecourt Deliveries
- Shift Sales
- Period Sales
- Daily Sales
- Extra Sales Data – e.g. Purchase Order Numbers

## Forecourt Management

- Site Modes – Prepay, Attendant Tagging, Post Pay
- Tank Management – Dips, Inbound Deliveries
- Pump Meter Readings

## Customer Management

- Customer Payments
- Customer Statements – Period & Monthly





# Management

The FuelTorque system enables you to have control of;

- Wetstock
- Drystock
- Loyalty programmes
- Locality specials
- Pump modes
  - Prepay
  - Postpay
  - Attendant authorisation
- POS (s) features
  - PLU Buttons
  - Currency buttons
- Staff authority and roles on the POS
- Add and remove suppliers
- Add and remove local debtors





# Debtors

The Fueltorque system has local debtors.

- Unlimited local accounts
- Option to issue account cards to a local debtor
- Electronic receipts
- Flexible credit limits
- Optional account fees
- Aged or period statements
- Accepted at Fueltorque POS
- Accepted at Fueltorque Outdoor Payment Terminal
- Accepted by Phone App
- Debtors tagging
- Automated e-statements
- Automated e-recipes





# Stock

The Fueltorque system stock management provides;

- Remote pricing
- Ordering
- Stock Receipting
- Realtime stock on hand
  
- Wetstock
  - Future pricing of fuel
  - Tank volume
  - Fuel Drops
  
- Drystock
  - Unlimited PLU's
  - Unlimited Departments
  - Rolling Stocktakes
  - Time based specials
  - Product combination specials
  - Discounts and surcharges

Using the web this can all be done from home, office, the beach, anywhere you have an internet connection and a web browser capable device.





The Fueltorque system has Phone Pay capability.

Local debtors can use Fueltorque's phone app to fuel up anytime and have it charged to their account

A receipt of the transaction is sent to the phone on completion of the delivery

An electronic receipt can be sent to the local debtor's email address.

Local debtor credit limits enforced

Uses Android platform





# Reports

Fuel Torque reports are a couple clicks away.

The system can generate a wide variety of reports on screen, in PDF and Excel formats

You can also select differing parameters in certain reports to suit your needs. E.g. Period reporting daily, monthly, quarterly, half yearly, yearly or any date range.

Reports	
Trading	Customer
Sales History	Aged Receivables
Daily Sales	Customer Balances
Hourly Sales	Customer Fuel Sales
Shifts	
Periods	
Fuel Deliveries	
Suppliers	
	Purchases
Stock	
	Inventory
	Adjustments
	Fuel Reconciliation
Financial	
	Sale Tax Summary
	Business Performance

The **FuelTorque** system is a revolution in forecourt automation. It provides intelligent pump control combined with site POS and extensive web-based configuration, management and reporting.

The system consists of a touchscreen POS that is simple and quick to learn for staff. It has integrated EFTPOS and uses standard commodity hardware so is future-proof and means you are not locked into a single supplier for your equipment.

**FuelTorque** includes a web-based host, the *FuelTorque Manager*, that securely stores all transaction, stock and staff information so that there is no risk of data loss. Since it is web-based, you can access this data from anywhere - so you can manage your site (or sites) from home or on the road. Run sales reports to check on how promotions are going, carry out stock orders or perform shift reconciliations.

The system has full customer account management for an unlimited number of local accounts, with comprehensive reporting and even Xero integration.

On-site, **FuelTorque** supports all common Australasian pump types and has automated meter readings on pumps that support electronic totals.

With free upgrades, the ever-evolving **FuelTorque** system ensures you are always up-to-date with a changing industry.

## fuel torque.



### Friendly, All-Hours Support

Our relationship with you does not end with purchase. We are always available to assist with all aspects of installation, set-up, customisation and operation. With all technology-driven systems, we know that there are times when help is needed. Whether it is staff training or simply some information on how to use a particular feature, providing that help is something we pride ourselves in at FuelTorque.

When you get the FuelTorque system, you also get our one-stop shop for support. We have a 24/7 helpline and are always keen to assist with any questions or feedback you might have.

We are always developing new features based on our customers' input, so we welcome everything you have to say.

### At a Glance

- Integrated EFTPOS
- Automated meter readings
- Unlimited PLU entries
- Full discount and surcharge functions
- Automated specials (including fuel)
- Optional customer display
- Full customer account management
- Unlimited local account customers
- Shift reconciliation
- Stock management and ordering
- Extensive reporting
- Xero integration
- Multi-POS capability
- Multi-site capability
- Supports a wide range of pumps:

*PEC*

*Compaq*

*Fuelquip*

*Gilbarco (Australia & US)*

*Hong Yang*

*IFSF*

*Sanki*

*Dresser Wayne (Current Loop & Dart)*

### FuelTorque

**FuelTorque** is fully New Zealand designed, developed and owned. The system is installed by us, supported by us and all maintained through one simple monthly fee.

To purchase or for more information on how the **FuelTorque** system can work with your business, drop us a line at:

Freephone: 0800 002 664

Email: [info@fueltorque.co.nz](mailto:info@fueltorque.co.nz)